



## 2022 Season Packet

Valued Crestview Members,

Welcome to the 2022 Season!

The Board's projected projects: new furniture, an estimate for a fresh coat of paint, water fountain, and significantly trim back the hedges.

The eSoft planner membership software will be used so that you can manage your own account, pay dues, register for the swim team, purchase guest passes, etc.

As Bonded members, it is your responsibility to maintain your membership dues as outlined in the by-laws or risk forfeiting your Bond. 100% of the pool's funds are attained by membership dues; therefore, it is necessary to maintain your dues. While members only pay once a season, these dues are necessary to maintain the fiscal health of the organization all year long.

Dues were adjusted slightly this season; however the ramifications of COVID continue to affect the cost of maintenance, and especially supplies, including chlorine.

Please read through this packet carefully, as exceptions may not be made in fairness to all members. **The main changes this season are highlighted for you.**

Please feel free to reach out to any board member if you have any questions, concerns, comments and/or recommendations not only now, but throughout the entire season.

Thank you,  
The Crestview Board of Directors

The people who keep this pool running like a well-oiled machine:

**Board Members:**

**President/Head of All Committees:** Christina Kilpatrick (crestview.pool.association@gmail.com)  
**Vice President:** Christopher Castelli  
**Treasurer:** Jennifer Horney (crestvutreasurer@gmail.com)  
**Secretary:** Vacant  
**Membership:** Michelle Fillioe  
(crestviewpoolmembership@gmail.com)  
**Social Media/Website:** Christina Kilpatrick  
Jennifer Horney

**CV Maintenance Committee:** Ryan Kilpatrick  
Christopher Castelli  
Nicholas Fillioe

**Social Committee:** Adam Blakeley  
Michelle Fillioe

**Swim Team Committee:** Karin Bockrath  
Christi Bluemele (NBSL Rep)  
Alice Feldman  
Jen Horney  
Michelle Fillioe

**Membership/Finance Committee:** Jen Horney  
Michael Chan  
Michelle Fillioe

**Snack Shack Management:** Christina Kilpatrick  
Connie Cornacchia

**Volunteer Opportunities**

Crestview Pool is a not-for-profit organization that relies heavily on volunteers to keep dues low, and to run the activities that we enjoy. There are many one time options to volunteer, throughout the season, such as picking up food for the swim team, or volunteering at social events. Members will be offered five guest passes per bondholder for 3 hours of volunteering. Please inquire by sending an email to [crestview.pool.association@gmail.com](mailto:crestview.pool.association@gmail.com) if interested.

The Board is attempting to organize social events and fundraisers for your enjoyment; however, they are unable to implement all of the events themselves as they did last season. We have created a sign up genius for the preplanned summer events, to allow members to help out by volunteering. A tentative [social calendar](#) has been drafted. Please review the [Sign Up Genius](#) to volunteer. Unfortunately **if we do not receive volunteers for the various social events, they will have to be canceled.**

**Membership Dues**

- As stated in the by-laws, any associate member must be living in the same household in order to join under one bond. Strict Membership guidelines as outlined in the by-laws will be in effect.
- If full payment has not been received, members listed under the bond will not be allowed entry to the pool, nor will they be able to use the pool facilities until all fees have been satisfied.

- One caregiver per bond will be allowed. A caregiver is defined as an adult (age 15+) who cares for an infant or a child (12 years of age or younger) or a person who cares for someone who is elderly or has a disability.
  - This [Informed Consent and Childcare Waiver](#) must be completed if you are adding a child care provider to your account.
- A caregiver is expected to attend the pool when the bondholder is unable to attend.
- Neither checks nor cash will be accepted this season.
- A credit card transaction fee has been instituted.
- A monthly installment plan is available until April 15.
- The deadline for all dues payment(s) and membership forms to be received is April 15. A \$50 late fee will be applied for payments made after this date.
- A Trial Membership is available for a single season only. Any season thereafter, a bond purchase option must be initiated. Only one trial membership per family is permitted.
- Trial members must contact the Membership Chair to create an online account.
- A prorated membership will be offered to Trial Members only beginning mid July. Bonded members will not be offered proration, as per the by-laws membership dues are required to be paid in full.
- For membership inquiries, please email [crestviewpoolmembership@gmail.com](mailto:crestviewpoolmembership@gmail.com).
- Below is the Dues Table that applies to both Bondholders and Trial Memberships:

<b>All members are required to pay \$100 Maintenance fee plus:</b>	
<b>Number of Members</b>	<b>Membership Dues</b>
1	\$355
2	\$450
3	\$500
4	\$550
5	\$575
6	\$585
7	\$595
8	\$600
Caregiver	\$125
Children under two years of age by May 1 are free.	

### **Bond Maintenance for those not joining**

For bonded members who wish to skip a year due to extenuating circumstances, you will still be required to fulfill the maintenance fee, as well as membership dues for one person (\$100 + \$355 = \$455). Bond requirements will still be in effect if on a payment plan.

### **Bond Purchases**

After an initial trial season, Members are required to purchase a bond. If selecting a three year purchase option, payment must be made every year until satisfied or any claim to the bond is forfeited. Two options are available this season due to the setup of eSoft Planner. Members may choose from one of the following options:

Option	Year 1	Year 2	Year 3	Total
1 Year	\$500			\$500
3 Year	\$200	\$200	\$150	\$550

### **Bond Redemptions**

Members may not privately sell their bonds; therefore, there are two options for Bond Redemption:

**Option 1:** We offer a limited number of “SWIM OFF” redemptions, in which a season’s dues are subtracted from the current value of the bond. At season’s end, the Bond has been fully redeemed. Bondholders may login to the eSoft Planner account, click “memberships”, and choose the “Swim Off” option for the number of family members.

**Option 2:** Crestview Board maintains a "Bond for Sale List." If a bondholder wants to submit the bond for sale they will be added to a list that operates in a first-in first-out manner; however CV Board can make no guarantee as to the sale date. To initiate this process, the member must email the Membership chair stating as such. It is the responsibility of the Bondholder to notify the Board in the event of name and/or address changes. The deadline for notification of this option is April 15, or unpaid seasonal dues will be assessed against the face value of the bond which will result in forfeiting the bond.

Please note, the bond redemption waiting period is approximately 10 years. We are encouraging members to choose the swim off option to redeem the bonds. For bond inquiries, please email [crestviewpoolmembership@gmail.com](mailto:crestviewpoolmembership@gmail.com).

### **Guest Fees**

A fee of \$10 for adults and \$5 per child under 12 years of age will be charged per guest per visit. A guest must enter the facility with a current member. Any guest entering the pool grounds is subject to a guest fee regardless of age or whether or not the guest is swimming in the pool. Once the member leaves the grounds, the guests are also expected to leave at the same time. Booklets of 10 guest passes are available for \$70 and can be purchased online via eSoftPlanner. All guest fees must be paid online through eSoft planner. Only credit card payments are accepted for Guest Fees. **Guest passes expire at the end of the season.**

### **Projected Key Dates\*:**

Membership Dues deadline April 15  
 Bond Redemption deadline April 15  
 Pre-Season Clean-up Days To Be Determined  
 Opening Weekend Saturday of Memorial Day Weekend 10am – 8:30pm  
 Pool Open June 4 - 5 10am – 8:30pm  
 Open Full Time June 11  
 Last Day Monday of Labor Day Weekend  
 Post-Season Clean-Up Days To Be Determined

### **Projected Full-time Hours of Operation\*:**

Monday through Friday: 12:00pm - 8:30pm  
 Saturday and Sunday: 10:00am – 8:30pm

\* The Crestview Board and Management Company reserve the right to change dates and hours of operation to reflect any change in local schools calendar as well as lifeguard availability. The week prior to Labor Day hours are dependent on lifeguard availability and subject to change.

### **Pavilion Reservations**

All Pavillion reservations may be made at the guard shack.

Use of the pavilion is included in the cost of your membership.

The reservation will be for no more than 3 hours which includes 4 picnic tables.

Any additional guests will be subject to guests fees. For large parties, the guards will make a list of your non-member guests and a bill will be sent to you for the guest fees via Square.com.

There will not be available space to use the refrigerators or freezer, so please plan accordingly.

The reserving party is responsible for cleaning the area used. This includes taking large items, such as pizza boxes to the dumpster rather than disposing of them in the trash cans.

Please be respectful of other members, and limit pavilion reservations to twice a season.

### **Snack Shack**

The Snack Shack will be open again this season. Members may purchase a Snack Shack Card for \$10.00.

### **Swim Team**

The Crestview Rays are looking forward to another fun and competitive season. A significant part of our membership is swim team members. Children may be ages 4-18; however, the child must be able to independently swim an entire pool lap.

You may register for the swim team via eSoft planner after April 15. Click the “membership tab” and scroll to the bottom where it says “Swim Team”.

The swim team has had to purchase updated equipment, and lane lines. Rather than organizing a fundraiser, we are asking for donations. [Click here to donate.](#)

Pool Closures: Crestview will host 3 to 4 evening swim meets over the summer, and an awards ceremony. On those posted days, the pool will close at 4:00pm. All Crestview members can use the visiting team’s pool during a swim meet at Crestview at no cost. The meets will be documented in the eSoft planner calendar.

For more information regarding the swim team, send an email to [crestviewswim@gmail.com](mailto:crestviewswim@gmail.com). Also check out the Swim Team link on the pool’s website.

### **eSoft Planner**

This is the membership software that has been purchased to maintain membership records, payments, Bond information, etc. Customers may access the [eSoft planner link by clicking here](#) or from our website. Click “Members Click here for 2022 Info”. You may NOT go to esoftplanner.com and click login. It will not work.

You are required to upload pictures of each family member. These pictures will be cross referenced at the front desk upon entrance into the facility; therefore, they are mandatory. If you need to add a member to your account please email CV membership with the members name, relationship to bondholder, and birthdate. Please review the by-laws for guidelines on members under the same account. Please email [crestviewmembership@gmail.com](mailto:crestviewmembership@gmail.com) if any information/family member is missing from your account.

## Crestview Pool Rules

The Crestview Pool Lifeguards' responsibility is to enforce these rules and they have the authority to suspend pool privileges. For the health, safety, and protection of all members and guests, the following rules must be followed. It is encouraged that you review these rules with your family/pool members.

### Crestview General Pool Rules

- Parents/guardians are responsible for the supervision of their children at all times.
- Running, pushing, jumping, using profane or offensive language or other forms of disruptive and disorderly behavior are prohibited.
- No running on the pool deck.
- Proper swim attire required.
- No glassware or glass containers on the pool deck.
- Plastic and metal containers are permitted on the pool deck.
- No food or drinks are allowed in the pools.
- No food or drinks are allowed, while sitting on the edge of the pool.
- No diving in the shallow areas of the pool (areas are marked).
- Flotation devices may be worn in the 3' - 4 ½' sections only, but the child must be accompanied by an adult who is within arms reach.
- Flotation devices are prohibited in the deep ends of the pool.
- The diving blocks are available for swim team use only. No child is permitted to jump or play on the blocks at any time.
- No abusing any Crestview Pool property or equipment.
- Discard all trash in proper receptacles.
- Swimmers will be asked to vacate the main and baby pool if thunder or lightning is present.
- No infants or toddlers are allowed in the pool while still in regular/everyday diapers.
- Children (still in diapers or potty training) must wear swim covers or swim diapers (ie: Pampers Splashers or Huggies Little Swimmers).
- Guest passes are valid only during the season they are purchased.
- Members are responsible for their guest's actions.
- No Personal Flotation Devices (noodles/kickboards/small inner tubes are allowed without Lifeguard's approval).
- For the safety of your child, and the overall liability of the pool, it is under the discretion of lifeguards/pool manager to request for your child to take a swim test. The child will be required to do so if requested. It is their job to keep everyone safe.
- No child, age 12 or under, is to be left unsupervised without a parent or guardian.
- No child, age 12 or under is permitted to enter the pool without a parent or guardian.
- A parent/guardian is defined as someone above the age of 15; therefore, a child 12 and under is not permitted to enter the pool with someone under the age of 15 years old.
- The minimum age for a caregiver is 15 years of age.
  - A google document of a Childcare Waiver will be sent out. If this form is not completed, your childcare provider will be turned away.
    - [2022 Waiver](#)
- Children 12 and under must pass the swim test to be allowed on the diving board. The swim test consists of 1 minute treading water, and swimming the length of the pool independently.
- No dunking / roughhousing / horseplay or throwing objects that could result in injury.
- No smoking inside the fenced area of the pool property. Smoking must occur at least 20 feet away from any pool entrance or building structure.
- No alcohol is permitted on the premises.
- No drugs or controlled substances are permitted on the premises.

- No person will be permitted in the pool having: skin lesions, sores, or inflamed eyes, mouth, nose, or ear discharge, carrying communicable disease or having any type of bandage, adhesive tape, etc., on their body.
- No Pets allowed.

### **Diving Board Rules:**

- Children 12 and under may be asked to pass the swim test in order to be allowed on the diving board. The swim test consists of 1 minute treading water, and swimming the length of the pool independently. Ask the lifeguards to perform the test.
- Only one person at a time is allowed on the diving board.
- No more than two bounces.
- No swimming under the diving board.
- No cartwheels, handstands or hanging off the diving board.
- Divers must swim directly to the nearest ladder and leave the diving area.
- No swimming or playing in the diving area when the diving board is in use.
- Wait until the previous diver has cleared the landing area before you dive.
- The lifeguards may restrict certain dives based on safety concerns.
- Flotation devices (i.e. puddle jumpers, floaties, etc) of any kind are not permitted to be worn on the diving board.

### **Water Slide Rules:**

- Children 12 and under may be asked to take the swim test in order to be allowed to go down the slide. The swim test consists of 1 minute treading water, and swimming the length of the pool independently. Ask the lifeguards to perform the test.
- A rider must be able to swim a full lap in order to use the slide.
- Only one (1) rider at a time.
- Slide feet first in the sitting position or on the back only.
- Make sure the plunge area is clear before going down the slide.
- No swimming under the water slide.
- Leave the plunge area immediately.
- Do not attempt to stop on the slide.
- Flotation devices (i.e. puddle jumpers, floaties, etc) of any kind are not permitted to be worn while going down the slide.

### **Baby Pool Rules:**

- The Baby Pool is restricted to children 6 years old or younger.
- Children in the Baby Pool are solely the responsibility of their parents/guardians and are not under the supervision of the pool staff.
- No diving into the baby pool.
- No glassware or glass containers are permitted in the baby pool enclosure.
- No sitting on the edge of the pool with food/drinks.
- Children (still in diapers or potty training) must wear swim covers or swim diapers (ie: Pampers Splashers or Huggies Little Swimmers).
- Gate to the Baby Pool is to remain closed at all times.
- Please clean up your toys when done.

### **Emergency Procedures**

In the event of a pool emergency, the guard on duty will sound a whistle and all swimmers must clear the pool immediately so as to not interfere with the guards. Adults qualified in first aid / life saving may render assistance if needed at their own risk. The pool will remain clear until guards give the OK to return.